Do you have a problem with the roadworthy inspection or certificate?

1. If you are concerned that your vehicle is not in a roadworthy condition after being issued a certificate, you should check to see if the item/s of concern are roadworthiness requirements. The roadworthiness requirements are contained in *Vehicle Standards Information Sheet 26 - Roadworthy Requirements* which can be accessed on the Transport Victoria website **transport.vic.gov.au**.
2. If the item/s of concern are roadworthiness requirements, contact the LVT who issued the certificate and explain your concerns. In many cases your concerns can be resolved between the two parties.
3. If your concerns cannot be resolved, you will need to obtain an independent inspection from another LVT. If the independent inspection confirms your concerns, you will need to present the independent failed test report to the first LVT.
4. If you are still unable to resolve your concerns with the first LVT:
   - Email your complaint with supporting documents, including the independent failed test report to: **roadworthy@transport.vic.gov.au**, or
   - Contact Vehicle Safety Partners & Standards on **1300 309 571**, or
   - Send a written complaint with supporting documents to: Vehicle Safety Partners & Standards, GPO Box 2392, Melbourne, VIC 3001

Can the Department get my vehicle fixed?

The Department of Transport and Planning does not have authority to make the LVT repair your vehicle or otherwise compensate you. These are matters for civil action.

What are your legal rights?

You may be able to take civil action at the Victorian Civil and Administrative Tribunal (VCAT) or through the Magistrates Court. You should always seek professional legal advice to understand your legal rights.

When a vehicle is purchased through a Licensed Motor Car Trader (LMCT), Consumer Affairs Victoria may be able to resolve the matter through negotiation with the LMCT.

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VICTORIA State Government | Department of Transport and Planning

Roadworthy Certificate

A safety check for your car

May 2025



Transport Victoria

Over 750,000 Victorians each year need a Roadworthy Certificate (RWC) when they sell or purchase a second-hand vehicle.

Roadworthy Certificates can only be issued by Licensed Vehicle Testers (LVTs) across Victoria. The cost of a RWC may vary across Licensed Vehicle Testers. You should always ask the LVT for a quote.

For the purpose of a registration transaction, a RWC is current for a 30 day period from the date of issue.

What is a Roadworthy Inspection?

The roadworthy inspection is a check of the vehicle to ensure that key safety components have not worn or deteriorated and that the vehicle is safe for normal road use.

Safety related components include:

- wheels and tyres
- steering, suspension and braking systems
- seats and seat belts
- lights and reflectors
- windscreen, and windows including front windscreen wipers and washers
- body and/or chassis
- engine related items.

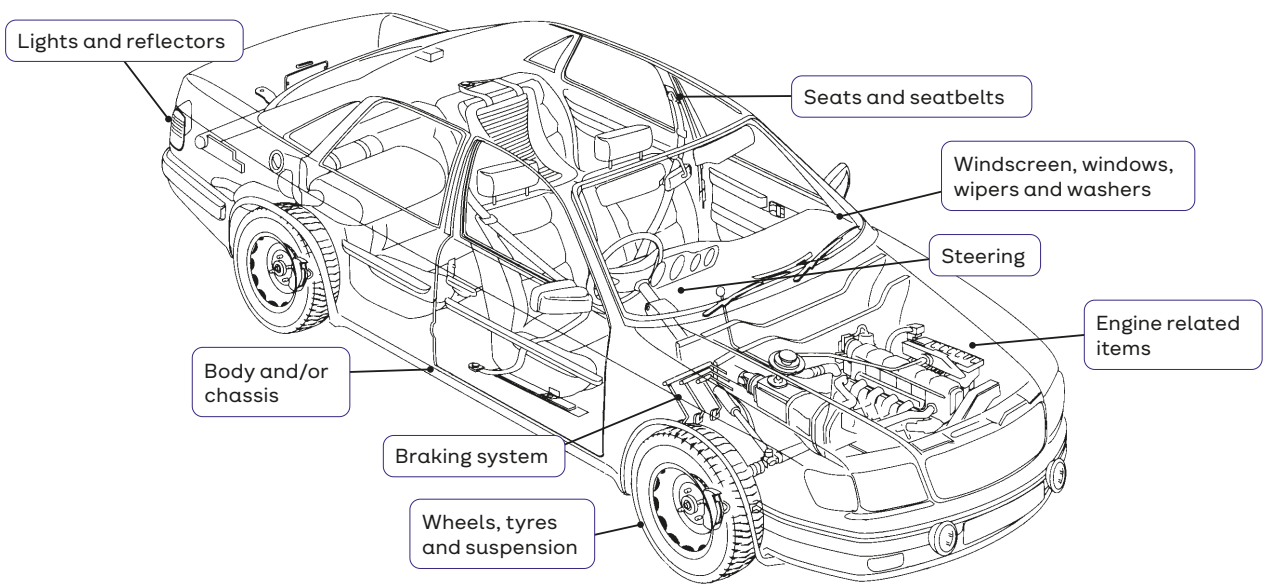
The LVT must inspect the vehicle to ensure it meets the roadworthiness requirements specified. If the vehicle fails to meet the requirements, the LVT will issue a failed test report. Item/s listed on the failed test report should be repaired and the vehicle returned to the LVT within 14 days for a second inspection. If the vehicle is not returned to the LVT within 14 days for a second inspection, a new roadworthy inspection will be required.

It is important to remember that a **roadworthy inspection** is not a check of the mechanical reliability or general condition of the vehicle.

If a full report on the reliability and condition of the vehicle is required then arrangements should be made for an independent inspection.

A Roadworthy Certificate is not:

- a guarantee that the vehicle is in top condition without any wear or deterioration,
- a guarantee that the vehicle will be mechanically reliable,
- a check of the operation of non-safety related accessories such as the air-conditioner, rear window demister and rear window wipers.
- a guarantee that the items checked during the roadworthy inspection will continue to function after the inspection e.g. a brake light can stop functioning at any time after the inspection.



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